



Dear Client

The day has finally arrived to reopen our salon and we are really looking forward to welcoming you back into our salon on the 30th June .

In order to follow the HSE guidelines We will be operating our salon in a very different way comparing to pre covid-19 so we want to outline the changes to you before entering into our premises.

We are committed to ensuring the health and safety of all employees and clients . We have outlined our changes that the Company is taking in order to tackle the coronavirus outbreak, alongside expectations that are placed upon employees and clients while visiting Oxygen Hair Design .

We are actively taking part to mitigate the spread of coronavirus. We kindly ask you to cooperate with us in playing our part with all the new rules , guidelines and procedures in place, to sustain a healthy and safe workplace in this unique environment. It's important that we all respond responsibly and transparently to these health precautions. We assure you that we will always treat your private health and personal data with high confidentiality and sensitivity.

Covid-19 Visitor Questionnaire

Before your appointment commences you will be asked to complete a questionnaire.

If you indicate to us you have symptoms of COVID-19, or if you have been abroad in the last 14 days , in accordance with Government guidance, we have the right to refuse to proceed with your appointment.

Hygiene , Saftey & PPE

- You will be asked to sanitise your hands when entering and leaving our premises.
- Sanitise your hands After coughing or sneezing
- Personal belongings - coat , bag etc , please keep to a minimum. We can no longer store your coat or bag in our cloakroom until it is safe to do so . This is to reduce the risk in spreading covid-19.
- Masks are to be worn by client and staff throughout your service.
- If you refuse to wear a mask we have the right to refuse to proceed with your appointment.
- Masks will be provided or you can bring your own unused and unopened wrapped mask .
- Do not wear disposable gloves in place of washing hands.
- You are responsible for disposing your used mask into the bin provided when leaving our salon.
- Where the 2 metre rule can't be applied , the use of Perspex dividers will be used to protect staff and clients.
- There may be a delay in appointments due the the consistent sanitising of tools and work stations
- Magazines and refreshments will no longer be available in order to reduce the risk of spreading Covid-19. These will resume as soon as it is safe to do so .
- Safety signs will be displayed throughout our salon.

Appointments

- Following government guidelines we will be restricted to the number of clients in our salon at one time and we will be operating an appointment only system to control the numbers.
- One person per appointment at one time
- In order to reduce the number of clients in the salon at one time please don't arrive earlier than your appointment.
- Please don't arrive late for your appointment as we will be working on a very strict time schedule.
- If you arrive late for your appointment we may have to refuse to proceed with your appointment.
- €50 Deposit for colours & €30 deposit for wash cut & blowdry will be required to secure your booking for every visit until we get through our backlog of appointments.
- Deposits are refundable if you cancel your appointment before 48hrs prior to your appointment.
- Deposits are non refundable if you cancel your appointment within 24hrs prior to your appointment.
- Due to the rise in overheads we have no choice but but to increase our prices by 10% .

